

JEREMIAH H. DIAZ

QUALITY ASSURANCE ENGINEER | SOFTWARE TEST ENGINEER

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PROFESSIONAL SUMMARY

Quality Assurance Engineer with 7 years of experience in software testing across banking, marketing, and web applications. Experienced in manual testing, test automation, REST API validation, backend testing, regression testing, and defect management within Agile environments. Hands-on experience with Selenium WebDriver, Playwright, Postman, Python/pytest, and JMeter, with additional experience in SQL-based database validation and CI/CD test execution.

TECHNICAL SKILLS

Testing: Manual Testing, Functional Testing, Regression Testing, Smoke Testing, Exploratory Testing, Integration Testing, End-to-End Testing, API Testing, Backend Testing, Cross-Browser Testing, User Acceptance Testing (UAT), Negative Testing, Test Case Design

Test Automation and API Tools: Playwright, Selenium WebDriver, Python, pytest, TestNG, Postman, Newman, Swagger

API and Backend Validation: REST API Testing, API Automation, API Response Validation, HTTP Status Code Validation, SQL Queries, Database Validation, Webhook Testing

Performance Testing: Apache JMeter, Locust, Load Testing, Concurrency Testing, API Performance Testing

Databases and Technologies: PostgreSQL, Oracle SQL, Microsoft SQL Server, MongoDB, Java, Apache Kafka, AWS

CI/CD and Development Tools: Jenkins, GitLab CI/CD, Git, GitHub, Docker, Allure Report

Test Management and Collaboration: Jira, Zephyr, Confluence, ServiceNow, Microsoft Azure DevOps

Methodologies: Agile, Scrum, Scrumban, Test Planning, Requirements Analysis, Defect Lifecycle Management

AI-Assisted Testing and Development: ChatGPT, GitHub Copilot

PROFESSIONAL EXPERIENCE

QA Engineer | Complete Development (CoDev)

June 2024 – April 2026

- Executed exploratory, functional, regression, integration, concurrency, and end-to-end testing across multiple software releases and test environments.
- Designed and maintained test cases and scenarios from acceptance criteria for complex workflows, including pricing, prebooking, file services, and integrations.
- Identified, reproduced, documented, and retested defects in collaboration with developers and product stakeholders.
- Performed API validation using Postman and backend verification techniques.
- Participated in Agile sprint planning, reviews, retrospectives, bug triage, and requirements clarification.
- Maintained QA documentation and testing guidelines in Confluence and supported cross-team release readiness.

Senior Test Specialist | IBM Solutions Delivery Inc.

September 2022 – February 2024

- Supported banking projects for Security Bank and Bank of Montreal, reviewing business requirements, user stories, and API specifications.
- Collaborated on test planning and strategy; scripted and executed API automated tests using Postman, Swagger, and JMeter.
- Executed automated smoke and regression tests and worked with Kafka, MongoDB, SQL, and PostgreSQL environments.
- Presented sprint deliverables to clients, supported client testing, and conducted software testing knowledge-sharing sessions for junior testers and interns.

Software Quality Assurance | Vertiv Philippines Inc.

January 2020 – September 2022

- Developed test cases and test data from requirements for the company's .NET-based website.
- Conducted smoke and regression testing across environments, browsers, and devices.
- Developed Selenium WebDriver automated tests for website workflows, including login and account creation; explored Playwright for automation.
- Led Scrum ceremonies and managed defects affecting the website and marketing tools, including BrandMaker, EpiServer CMS, Okta, and Eloqua.
- Facilitated software testing knowledge-sharing sessions for junior testers and interns.

Quality Assurance Engineer | Alsons/AWS Information Systems

October 2018 – November 2019

- Supported Accenture by preparing test conditions, expected results, and test data from requirements and user stories.
- Performed UI and backend validation, defect logging, defect monitoring, and retesting.
- Executed Selenium WebDriver automated tests and participated in Agile planning, daily Scrum meetings, and retrospectives.

iOS Technical Support | Conduent

December 2016 – December 2017

- Provided technical support to global customers through chat, troubleshooting iOS issues using knowledge base procedures.
- Enhanced the team's quality assurance checklist and escalated unresolved customer issues.

College Instructor | Imus Institute

June 2014 – November 2016

- Taught engineering and computing subjects, including Software Engineering, Computer Fundamentals, and Programming.
- Developed instructional examples and practical learning activities and administered course syllabi.

CERTIFICATIONS AND TRAINING

Certified Tester, Foundation Level Agile Tester | ASTQB | April 2023 | Credential: 23-CTFL-AT-00162-USA

Certified Tester, Foundation Level | ASTQB | April 2022 | Credential: 22-CTFL-AT-0837-USA

DevOps Foundation | APEX Global Learning | February 2022

Banking Industry Jumpstart | IBM | October 2023

EDUCATION

Bachelor of Science in Computer Engineering | Imus Institute | 2014